

Superior Solutions

Demand more from your Voice Network



AVAYA

BUSINESSPARTNER
Platinum

NORTEL
Authorized Reseller



Glory Years

For over 27 years, BrantTel Networks has been providing superior sales, installation and ongoing services to some of the largest companies in Canada. With 27 years experience selling, implementing and servicing critical communications solutions BrantTel Networks has the experience to handle your Avaya investment.

We have the vision to design, deploy and develop your technology roadmap allowing you to have superior communications practices and this will allow your business to thrive in a competitive economy.

Micro
CERT
Systems

AVAYA

Certified
Specialist

Transforming Business Communications

Your voice network is active, it is the muscle of your business operations. Without a thriving voice network, business would crawl, deadlines missed, and sales lost. This is how it should be treated, as a critical component to business success. Use communications to make business process move faster, this gives your business an advantage over your competition.

This is where your control over your process begins, with Unified Communications. Imagine eliminating the lag between that first customer enquiry, and the final invoice being submitted.

Get answers to questions quicker, and more efficiently produce tangible results that can be seen. Use Unified Communications to eliminate the gap between working on something and getting it done.

Our Solution architects are industry veterans that understand what technology will best fit your organizations needs, we are fluent in Unified Communications, Context Centre and business process improvement.



AVAYA

Certified
Expert



Mobility with Integrity (MWI)

Your MWI is more important than you think. This is where the action all starts, in the field. Enable your Sales and Field workers to have complete touch with the corporate office, allowing easier, seamless communications that enhance your customer offering.

Our UC expert designers know what apps make sense for your business. Extension to Cellular (One Number Access), Voice Portal, One-X Mobile and One-X Communicator are the pieces of the puzzle you need to make that mobile workforce more productive.

BrantTel was the first to install a complete Avaya/Microsoft presence solution in North America, in addition we were the first company to install and support Avaya One-X Mobile, the flagship UC product.

This is why we are the best choice for your technology, we've sold it, installed it, and supported it.

Full Service

When we go to the whiteboard to draft a solution for your business, know three things:

1. We build solutions on products available today, not last year
2. Our engineers ensure that these products are field ready
3. The best and most competitive price will be put forth

We rely on our Service and Install teams to support our designs, this is the reason we have best in class designers, professional project managers, and the highly certified installation and service engineers.

We don't stop at the design, that's where it all begins. Ask us for a personal consultation, you'll be very surprised how we can analyze, determine and produce a winning communications strategy for you.

Product Competencies at a Glance

Core Technology:

- IPT
- SBXXD Media Servers
- GXXD Media Gateways
- CMS
- Avaya Aura Communication Manager
- Management Tools (AIM, SUMP, MSA, VOIPMON)
- VPN and Security Solutions (VPN Hardphone)
- SIP Enablement & Programming
- AES/CTI
- Extreme Networks Summit/BlackDiamond
- Juniper Networks suite of products

Applications:

- One-X Mobile
- One-X Portal
- Contact Center Express
- IP Agent
- Converged Network Analyzer (CNA)
- Customer Interaction Express
- Interaction Center
- NICE, Witness Contact Center Analytics
- Meeting Exchange (Express & Enterprise)
- Modular Messaging (One-X Speech)
- Proactive Contact
- Video Conferencing/Telepresence
- IP Phone Applications
- Unified Communications (Microsoft/Exchange/Communicator)
- Voice Portal

We have you covered!

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